



Frequently Asked Questions for Residents and Families

1. What is Brightspire?

Like The Well-Spring Group, Brightspire, formerly The Presbyterian Homes, is a not-for-profit living organization focused on providing excellent service and care to its residents. Brightspire has a nearly 70-year history providing amenities and services for residents, including independent living, assisted living, memory care, skilled nursing, adult day care and therapy services. Its communities include River Landing in Colfax; Glenaire in Cary; and Scotia Village in Laurinburg; as well as the management of Friends Homes in Greensboro.

2. What is The Well-Spring Group?

The not-for-profit Well-Spring Group opened its first retirement community in 1993 – Well-Spring, A Life Plan Community in Greensboro – and today prides itself on exceeding the needs of a growing and evolving population of older adults. Its two life plan communities – the other is The Village at Brookwood in Burlington – offer the full range of care services, from independent living to assisted living, skilled nursing care and memory support. Well-Spring Solutions' home- and community-based programs offer adult day and group respite services to older adults with dementia, as well as home care, caregiver education and support. Well-Spring also is the majority partner in PACE of the Triad, a focused program for all-inclusive care for the elderly serving Guilford, Forsyth, Rockingham, Stokes and Surry counties.

3. Will Brightspire and Well-Spring Group residents have access to each other's facilities such as dining rooms, theatres or golf courses?

Each community will retain its name, identity and operating procedures. At this time, there will be no changes to services or access to other facilities. The potential for any reciprocal relationships through amenities will be explored during the next phase, our due diligence process.

4. If I donate to the Well-Spring Foundation, will my money stay here?

Yes, both organizations will retain control over their charitable foundations and how funds are spent in each local community.

5. What is going to happen to The Well-Spring Foundation or other charitable funds?

There are no changes planned for the Well-Spring Foundation or any other charitable fund in the Well-Spring Group.

6. Are we responsible for any debts Brightspire might have?

No. Both organizations will be responsible for their own debt for the immediate future.

7. How are we assured residents' voices will not be diminished? Will residents still have representation on the new consolidated board?

Each community will continue to have its respective Residents' Associations and maintain dialogue between management and residents as they always have. The makeup of the resulting board will be determined through the next phase of due diligence. However, resident board members are anticipated.

8. Will this merger affect my annual fee increase?

The merger will not adversely affect annual fee increases, and over time the merger should help control the level of increases.

9. Is our community's name changing?

No, community names are not changing. Each community will retain its name, identity and culture.